

**From:** [REDACTED] (eu-LISA) [REDACTED]  
**Sent:** 07 May 2025 11:42  
**To:** KESTENER Frederic (eu-LISA EXT) <[Frederic.KESTENER.qex@EULISA.EUROPA.EU](mailto:Frederic.KESTENER.qex@EULISA.EUROPA.EU)>  
**Subject:** Frederic KESTENER

Dear Frederic,

Please find below the requested **feedback**:

Frederic KESTENER was hired in the beginning of 2024 to endorse SIS Business Analyst role inside the Business Relations Management Sector (BRMS) of the European Union Agency for the Operational Management of Large-Scale IT Systems (eu-LISA).

The Schengen Information System (SIS) is the first Core Business System (CBS) developed and maintained by the agency, and, while it celebrates its 30th launch birthday, it has now to evolve and be inter-connected with the other IT systems entrusted to eu-LISA through the interoperability program.

Thanks to its previous experience on national side, Mr KESTENER accompanied the Agency and its stakeholders (Member States) to better document and better structure the SIS associated Business and Stakeholder requirements, from a business point of view by analysing the applicable legislation and by writing Business Use-Cases.

He, also, brought to the sector knowledge to improve their methodologies, especially around processes orchestration and tooling, which would allow the Agency to better assess its stakeholders demands.

I am writing this recommendation letter to confirm his engagement with eu-LISA and the added value of his work to the Agency. The reason for the non-continuation of his engagement with the Agency remains at contractual level.

Mr KESTENER shall respect the strict confidentiality constraints about the implementation details of his work with eu-LISA.

Kind Regards,

[REDACTED]

Head of Programme and Solutions Management Unit a.i.



European Union Agency for the Operational Management of Large-Scale IT Systems  
in the Area of Freedom, Security and Justice

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